

The Solution

After conducting thorough due diligence, they partnered with Support Revolution for the support and maintenance of their SAP estate.

Support Revolution engaged in detailed, consultative discussions with the team in order to gain a comprehensive understanding of what is important to them in terms of current needs and future plans.

Through this engagement, and our history as an SAP Partner, we were able to give reassurance that our tailored support service would fit the bill, giving them back control of their systems and their costs.

The Benefits

By signing a multi-year agreement, with the built-in flexibility to reduce their SAP footprint over time, they can now press ahead with their SaaS projects knowing that they are in full control and can make decisions that are in the best interests of the organisation.

Further to this, they will receive critical security and legislation updates and an industry leading SLA for both response and resolution.

And to top it all off, **they will save £1.6 million on their support costs** which will contribute to both their ongoing transformation and their cost optimisation targets.

Interested? Join the revolution

We guarantee to reduce your support costs by **up to 90%**!

See how much more by filling in our online savings calculator today: www.supportrevolution.com/savings-calculator