



Revolutionary Data Centre Management

POWERED BY CDS

Revolutionary Data Centre Management extends the life and optimises the performance of your data centre infrastructure. We provide 24/7 proactive monitoring and support for storage, network, and server systems, even after OEM warranties expire and equipment reaches End of Service Life. With a team of OEM-trained Level 3 engineers and an extensive inventory of OEM-approved parts, Revolutionary Data Centre Management ensures that your mission-critical systems remain operational and efficient while simplifying operations.

Comprehensive and Reliable Data Centre Management

- 24/7 proactive monitoring: Continuous round-the-clock surveillance of your IT infrastructure
- Comprehensive issue resolution: Swift identification and remediation of problems across storage, network, and server systems
- Strong OEM partnerships: Direct collaboration with leading OEMs to ensure superior service quality and support

Risk Mitigation

- Technology transition support: Assistance in bridging technological gaps during extended migration periods and maintenance of legacy systems
- Multi-vendor approach: Reduced dependency on single vendors and improved overall IT infrastructure resilience
- Post-warranty assistance: Extends the useful life of IT infrastructure beyond original warranty periods maximising technology investments





Support Revolution

Comprehensive Support

Support Revolution helps organisations effectively maintain their Oracle, SAP, and VMware software and reallocate budget and resources towards strategic initiatives by providing:

- **Significant cost savings** of up to 90% compared to vendor maintenance costs
- **Issue resolution** for all technical and functional aspects
- **Interoperability and integration support** ensures optimal functionality across your enterprise ecosystem
- **Fast response SLAs** of less than 10 minutes for critical issues
- **Binding resolution times** of less than 2 hours for critical issues with your software
- **Assigned Primary Support Engineers and Account Managers** for personalised support
- **Managed Services** delivers enterprise-grade support that you don't have to manage and administer, giving you time to focus on projects that move the needle for your business
- **Enterprise-grade security solutions** are available, including Revolutionary Enterprise Security, Revolutionary Application Security, and Revolutionary Database Security