Revolutionary SAP Change Manager

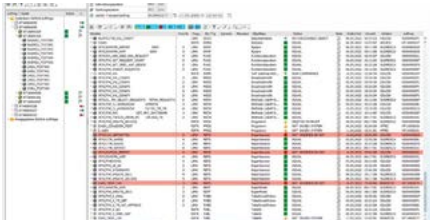
Revolutionary ITSM

POWERED BY REALTECH

Revolutionary SAP Change Manager and Revolutionary ITSM offer a powerful combination for streamlining SAP change management and IT service management. Revolutionary Change Manager automates SAP software deployment with accelerated processes, integrated quality checks, and simplified system retrofits. Revolutionary ITSM focuses on usability, efficiency, and smooth service delivery, offering features such as service monitoring, SAP and MS Teams integration, and a predefined service catalog. These solutions enable organizations to centralize control of IT and SAP operations in one system.

Revolutionary SAP Change Manager replaces the change management functionality (ChaRM) of SAP Solution Manager.

- Automates repetitive tasks
- Simplifies retrofitting of DEV systems
- Enhances automation and minimizes risks with unchecked transports
- Fast implementation (<5 days)
- Managed by existing SAP Basis teams
- No SAP vendor support required
- Seamless integration with ServiceNow, Jira, and open web service APIs



Revolutionary ITSM helps you automate workflows, make optimum use of resources, and simplify support processes.

- Incident management, change management, and configuration management
- Preconfigured catalog for typical IT services
- Easy ticket creation and service requests
- Automated workflows accelerating SAP transport and change management
- AI capabilities to enhance service desk performance and automate routine tasks
- Real-time monitoring of IT service delivery performance
- Rapid implementation

Support Revolution

Support Revolution

Comprehensive Support

Support Revolution helps organizations effectively maintain their Oracle, SAP, and VMware software and reallocate budget and resources towards strategic initiatives by providing:

- **Significant cost savings** of up to 90% compared to vendor maintenance costs
- **Issue resolution** for all technical and functional aspects
- **Interoperability and integration support** ensures optimal functionality across your enterprise ecosystem
- **Fast response SLAs** of less than 10 minutes for critical issues
- **Binding resolution times** of less than 2 hours for critical issues
- **Assigned Primary Support Engineers and Account Managers** for personalized support
- **Managed Services** delivers enterprise-grade support that you don't have to manage and administer, giving you time to focus on projects that move the needle for your business
- **Enterprise-grade security solutions** are available, including Revolutionary Enterprise Security, Revolutionary Application Security, and Revolutionary Database Security

Support Revolution

Let's get started!

Book a meeting with Support Revolution